**Introduction**

Bangor Hydro has requested development of a model that presents the connections each department has with each other through the process of designing, installing, and maintaining a Smart Meter. To that end, ASAP has proposed the construction of a web-based, visual-driven system that will depict the “life of a meter”. A graphical overview of the process will be created which highlights the larger phases installing a Smart Meter. Each of these phases can be explored, presenting users with job titles and descriptions and employee names and descriptions. This system will give Bangor Hydro employees the opportunity to see the impact they make on the Smart Meter process as a whole, giving them a better sense of ownership of every Smart Meter and camaraderie among their fellow employees.